



# INSTRUCTOR BIOGRAPHY

## Loreen Ozolins

Loreen Ozolins, an instructor with TwentyEighty Strategy Execution and a professional associate with Strategy Execution Asia, has more than 20 years' experience in technology, retail, and customer service industries including banking, energy, airlines, telecommunications, pulp and paper, fast-moving consumer goods, and aerospace. She offers expert delivery of large, complex, strategic programs with large, change-management components. Ms. Ozolins is both flexible and innovative in her approach to managing multivendor environments, with special expertise in aligning and mobilizing large, cross-functional teams.

With significant depth of experience worldwide, Ms. Ozolins has taught, coached, mentored, and managed project teams at all levels in a variety of organizational environments. She has led the establishment of project portfolio management practices for regional offices, conducted executive planning workshops, and facilitated leadership and strategy alignment sessions.

In addition, she has managed several multimillion-dollar programs and negotiated large-scale project contracts. She has led IT infrastructure transformation projects, worked on mission-critical applications, and set up project management offices and program governance frameworks. Ms. Ozolins has worked frequently at the executive and board level, developing and implementing business cases and process-improvement initiatives.

Ms. Ozolins has a master's degree in business administration from the University of Denver, USA, and a BSc in electrical engineering from the University of Colorado, USA.